IOANNIS KARAMPATZAKIS

Technical Product Owner | QA Architect | Founder @ QualiVerge

Technical Product Owner and QA Architect with 7 years of experience across product delivery, quality ownership, and release governance for web, mobile, and enterprise systems. Founder of a QA-focused services company with a strong product mindset, responsible for owning quality as a product concern rather than a testing phase.

Experienced in backlog refinement, acceptance criteria definition, delivery risk assessment, and close collaboration with Product Owners and engineering teams. Strong background in technically complex environments where quality, reliability, and delivery predictability directly impact product value.

Contact details

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Education

- **MSc in Finance & Risk**
- **Management**
- *University of Sheffield*
- **BSc in Applied Informatics**
- *University of Macedonia*

Professional Qualifications

- **ISTQB® Certified Tester**
- **Foundation Level (CTFL)**
- **PMI Risk Management**
- **Professional (PMI-RMP)**
- **Professional Scrum Master I**

Areas of Engagement

- **Technical product ownership**
- **End-to-end product lifecycle engagement**
- **Requirements analysis & acceptance criteria definition**
- **Product backlog refinement**
- **Roadmap planning & prioritization**
- **Cross-functional collaboration (Product, Engineering, QA)**
- **Risk-based prioritization & delivery decisions**
- **Data-driven decision making**
- **Test automation strategy & frameworks**

Professional Experience

Sep 2025 – Today:

QualiVerge – Founder | QA Architect & Acting Product Owner (Quality & Delivery)

Tasks:

- Act as acting Product Owner for quality and delivery scope on client engagements, while clients retain overall product ownership
- Define quality-related product requirements, acceptance criteria, and Definition of Done in collaboration with founders and Product Managers
- Own prioritization of testing, automation, and release validation activities based on business risk and delivery impact
- Participate in roadmap discussions to align quality initiatives with product milestones and release goals
- Serve as the primary point of accountability for release readiness, delivery risk assessment, and post-release quality monitoring
- Balance PO-style responsibilities (scope clarification, prioritization, delivery decisions) with hands-on QA architecture where needed

Jan 2025 – Today:

Silvare & Kaizen – Senior Software Engineer in Test

Tasks:

- Lead QA and test strategy for user-facing features within a team that includes a dedicated Product Owner
- Work closely with the PO to clarify requirements, refine backlog items, and define acceptance criteria
- Provide delivery risk input that directly influences prioritization and release decisions
- Own quality-related delivery decisions, including test scope, release readiness recommendations, and automation strategy
- Contribute to sprint planning, estimations, and release discussions as a senior delivery stakeholder

Jun 2023 – Dec 2024:

Chubb - Software Engineer in Test (Product Delivery Focus)

Tasks:

- *Owned quality strategy for multiple product lines, influencing delivery priorities and release decisions*
- *Partnered with Product Owners to translate business requirements into testable acceptance criteria*
- *Actively contributed to backlog refinement, requirement clarification, and delivery readiness discussions*
- *Provided continuous feedback on product risk, stability, and customer impact*
- *Supported data-informed release decisions through defect analysis and production risk assessment*

Sep 2022 – Jun 2023:

Accenture – Business & Integration Senior

Tasks:

- *Owned test management and coordination for complex enterprise delivery streams*
- *Worked closely with Product Owners and business stakeholders to clarify requirements and delivery scope*
- *Translated business processes into structured test scenarios, execution plans, and acceptance criteria*
- *Supported backlog preparation by identifying testable requirements, dependencies, and delivery risks*
- *Coordinated testing activities across multiple teams to align with sprint and release timelines*
- *Provided delivery status, risk visibility, and readiness input to product and program leadership*

Aug 2021 – Sep 2022:

Deloitte – Senior Consultant / End-to-End Test Lead.

Tasks:

- *Led test management and delivery coordination for enterprise-scale system implementations*
- *Collaborated with Product Owners to refine requirements, acceptance criteria, and delivery milestones*
- *Supported end-to-end delivery planning by aligning testing activities with product roadmaps*
- *Coordinated QA, development, and business stakeholders to ensure shared understanding of scope and priorities*
- *Provided release readiness assessments and delivery risk insights to leadership*
- *Focused role on delivery governance and coordination rather than automation or feature ownership*

Jul 2019 – Aug 2021:

Prodyna AG – QA Test Engineer

Tasks:

- *Worked within Agile Scrum teams supporting product delivery through testing and requirement clarification*
- *Collaborated with developers and Product Owners on acceptance criteria and sprint readiness*
- *Supported backlog refinement and sprint planning activities*